



NCS Online Billing – Quick Reference

Our online billing platform is a powerful end user bill analysis service. It offers our customers fast summary reports to easily identify where your money is being spent, as well as detailed analysis tools to identify almost any type of call.

To enter online billing you should connect to www.ncs-ltd.com and select Online Billing which will take you to the login page below. Enter your username and password supplied on your invoice and press login.

Lost or mislaid your details? Please email billingenquiries@ncs-ltd.com.

A screenshot of a login form. It contains two text input fields: 'Username' and 'Password', both with a small asterisk to their right. Below the fields is a rectangular button labeled 'Login'.

Entering your Username and Password takes you through to the following main menu screen with the options available as described.



Tot: This button shows the Total Billing value for the criteria selected.

Sum: This button shows a summary of all the calls that match the criteria – there will be one line for each unique tariff found, e.g. there will be one line representing all Daytime UK National calls, another for Evening UK National etc.

Graph: This button has various options for showing the calls matching the selected criteria in Pie and Bar Charts. If you change the Graph Type you must click the Graph Button again to refresh the display.

Itemised: Switch to full itemisation filter enabling search and download of individual call data.

Reports: Switch to Quick Reports

Invoices: This button, if available, will show you your invoice history and payment status.



Main Menu

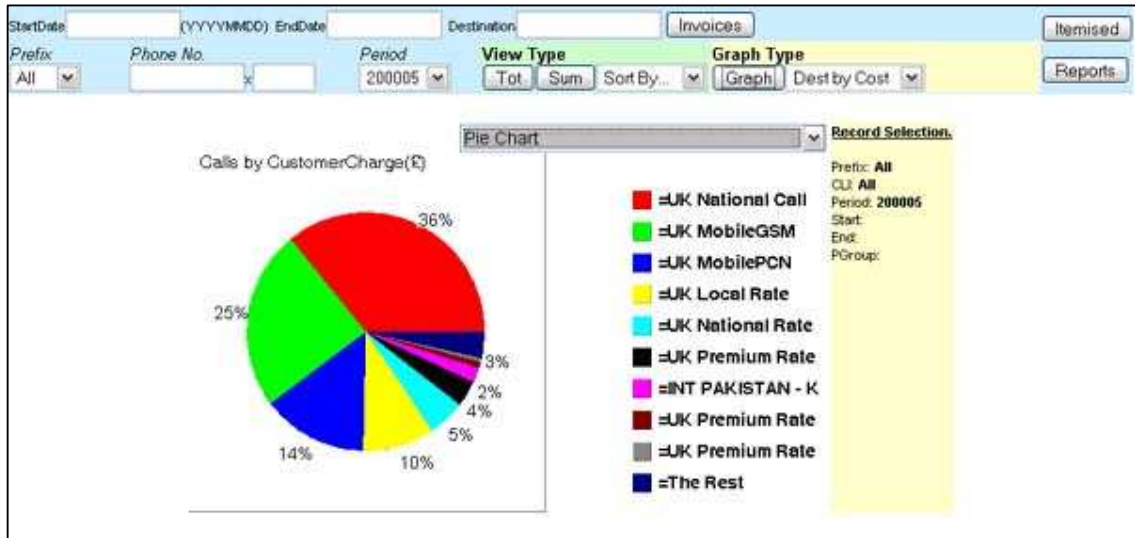
From here it is possible to view Total and Summary call data for the selected period or date range. Also available to view are Invoices, Quick Reports, and Itemised data search. In the above example, setting the Period to 200005 and clicking the **“Tot”** for Total button will show the following...

Description	CallCount	Duration(m)	Charge(£)
LCR Call Charges	23896	45586.3	2,035.49
TOTALS	23896	45586.3	2,035.49
		VAT	356.21
		GROSS	2,391.70

Clicking on **“Sum”** will show ...

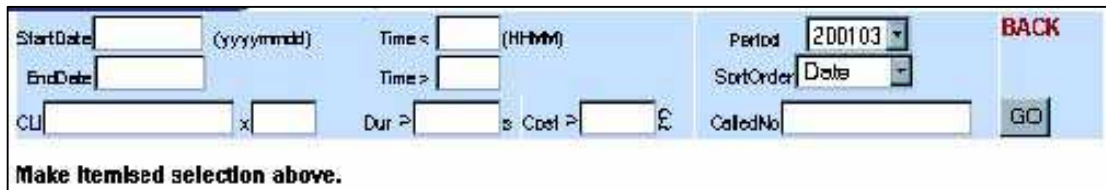
Prefix	PhoneNo	Duration(m)	Period	D/E/W	Destination	CallCount	Charge(£)
LCR	01234887766	33049.8	200005	D	UK National Call	18828	711.56
LCR	01234887766	2545.1	200005	D	UK MobileGSM	1619	447.51
LCR	01234887766	1449	200005	D	UK MobilePCN	990	265.61
LCR	01234887766	3918	200005	D	UK Local Rate	676	183.42
LCR	01234887766	1137.1	200005	D	UK National Rate	316	93.81
LCR	01234887766	101.1	200005	D	UK Premium Rate	15	74.11
LCR	01234887766	95.4	200005	D	INT PAKISTAN - K	7	37.29
LCR	01234887766	197.1	200005	E	UK MobileGSM	98	32.29
LCR	01234887766	120.7	200005	W	UK MobileGSM	92	19.78
LCR	01234887766	14.5	200005	D	UK Premium Rate	6	17.66
LCR	01234887766	757.4	200005	E	UK National Call	465	12.26
LCR	01234887766	17.9	200005	D	UK Premium Rate	3	10.85
LCR	01234887766	34.4	200005	D	UK Personal Numbr	2	10.60
LCR	01234887766	402.5	200005	E	UK Local Rate	58	9.96
LCR	01234887766	161.5	200005	D	INT SPAIN	46	9.78
LCR	01234887766	40.2	200005	D	INT UNITED ARAB	17	8.40
LCR	01234887766	564.9	200005	W	UK National Call	350	7.78
LCR	01234887766	171.9	200005	E	UK National Rate	10	7.37
LCR	01234887766	283.3	200005	W	UK Local Rate	27	6.22
LCR	01234887766	42.8	200005	D	INT SPAIN - MOBI	16	6.11
LCR	01234887766	39.7	200005	E	UK MobilePCN	21	5.91
LCR	01234887766	13.9	200005	D	UK Premium Rate	9	4.15
LCR	01234887766	11.9	200005	W	UK Premium Rate	1	3.96
LCR	01234887766	1.2	200005	D	UK Fixed Fee 9	7	3.43
LCR	01234887766	26.6	200005	D	INT CYPRUS (Gree	4	3.37

Clicking on **“Graph”** will show ...



The above screens are showing results for all data within the selected Period, it is also possible to filter this data by Date Range, Destination, Prefix, and Phone Number. You can also change the sort order of the data and choose from multiple graph types.

This first analysis screen is very useful for frontline fast analysis of where the money is going. For more detailed and specific analysis at actual individual call level then select the **“Itemised”** option. This will bring up the following screen...



StartDate: (YYYYMMDD) Time <: (HHMM) Period: **BACK**

EndDate: Time >: SortOrder: **GO**

CU: x Dur >: s Cost >: £ CalledNo:

Make Itemised selection above.



It is now possible to also **filter by Time of Day, Duration, and Cost of individual calls** to allow an unlimited combination of queries to meet individual search criteria, e.g., the following query shows all call made out of office hours that cost more than 25 pence.

StartDate: (YYYYMMDD) Time < 0800 (HHMM) Period: 200005 BACK
 EndDate: Time > 1800 SortOrder: Date
 CLI: x Dur > s Cost > £.0.25 CalledNo: GO

Page 1 of 2 < START / BACK / NEXT / END > Download (38 Records, 401.72 Minutes, £29.51)

PhoneNo	Date	Duration(s)	Cost(£)	CalledNo	PriceGroup	Description
LCR 01234887766	01/May/2000 07:59:19	414	1.1300	0836670876	UK MobileGSM	RACAL VODAFONE
LCR 01234887766	03/May/2000 18:00:22	7988	5.7100	08707401338	UK NationalRat	TELINCO NATIONAL 087074
LCR 01234887766	03/May/2000 19:09:54	107	0.2900	0374929931	UK MobileGSM	RACAL (GSM)
LCR 01234887766	05/May/2000 20:52:43	169	0.4600	07932576019	UK MobileGSM	ONEZONE 7932
LCR 01234887766	06/May/2000 07:34:43	177	0.4800	0467241175	UK MobileGSM	VODA MOBILE 04672
LCR 01234887766	09/May/2000 18:09:44	108	0.3000	07932576019	UK MobileGSM	ONEZONE 7932
LCR 01234887766	10/May/2000 18:45:21	575	1.4200	07967739768	UK MobilePCN	ORANGE 07967
LCR 01234887766	10/May/2000 18:48:36	189	0.5200	07879494121	UK MobileGSM	UK RSL NON GEOGRAPHIC
LCR 01234887766	11/May/2000 07:53:14	194	0.5300	07747718707	UK MobileGSM	VODAFONE 07747
LCR 01234887766	11/May/2000 18:25:51	2161	0.8900	08457576333	UK LocalRate	UK - LOCAL BAND 4
LCR 01234887766	11/May/2000 19:08:11	54	0.3300	00913322087 0091		INDIA - BOMBAY
LCR 01234887766	12/May/2000 06:15:57	195	0.5300	07979457466	UK MobileGSM	UK - MOBILE BAND 2 SINGLE
LCR 01234887766	13/May/2000 21:31:04	236	0.6400	0498717674	UK MobileGSM	VODA GSM 0498
LCR 01234887766	16/May/2000 19:16:51	613	3.0300	09062711898	UK PremiumP6	UK - PRS BAND 7
LCR 01234887766	16/May/2000 20:26:43	96	0.2600	07718272327	UK MobileGSM	UK RSL NON GEOGRAPHIC
LCR 01234887766	16/May/2000 22:30:23	1854	0.7700	08450798699	UK LocalRate	ENEROIS
LCR 01234887766	18/May/2000 18:55:29	130	0.3600	0860288604	UK MobileGSM	CELLNET
LCR 01234887766	18/May/2000 20:46:40	287	0.7800	07932576019	UK MobileGSM	ONEZONE 7932

Invoice	Description	Date	Amount	Outstanding	PaymentDate	PaymentMethod
IN106962	February 2005	4-Mar-2005	10,926.51	10,926.51	--	
IN105975	January 2005	7-Feb-2005	10,543.33	0.00	21-Feb-2005	DD
IN105039	December 2004	4-Jan-2005	8,986.87	0.00	18-Jan-2005	DD

Selecting an **individual invoice** will show the line level detail of the invoice as below;

StartDate: (YYYYMMDD) EndDate: Destination: Invoices
 Prefix: Phone No.: Period: 200005 Itemised
 View Type: Tot Sum Sort By... Reports
 Graph Type: Graph Dest by Cost

Invoice Number IN106962 Details

Prefix	Number	Description	Amount	VAT Amount
1866	236000	Call Charges	6.44	1.127
0800	093000	Call Charges	0.02	0.0035
LCR	020775000	Call Charges	4088.695	715.5216
LCR	020774000	Call Charges	0.06	0.0105
LCR	020772000	Call Charges	1.4527	0.2542
LCR	020774000	Call Charges	0.2457	0.043
0800	093000	Call Charges	1.5506	0.2714
LCR	020774000	Call Charges	0.2183	0.0382
LCR	020774000	Call Charges	0.4794	0.0839
	000	Quarterly 2mb Leased Line	2050	358.75
LCR	020775000	Quarterly Direct Connect ISDN 30	3150	551.25
		Line Rental		
Totals			9299.1617	1627.3533
Invoice Total			10,926.52	

BACK



REPORTS

From the main menu the **Reports option** brings up the following menu listing fixed reports highlighting the individual calls of greatest expense and concern.

Select Period: 200005

View the 30 most expensive calls: **Top 30 by Cost**

View the 30 longest duration calls: **Top 30 by Duration**

View the 30 most frequently called numbers: **Top 30 by Called No.**

Top 30 most expensive Out of Hours calls: **Out of Hours**

BACK

Select the Fixed Report you require above.

Examples of each of these reports are shown below:

Example Report: Longest Duration: Top 30

Select Period: 200005

View the 30 most expensive calls: **Top 30 by Cost**

View the 30 longest duration calls: **Top 30 by Duration**

View the 30 most frequently called numbers: **Top 30 by Called No.**

Top 30 most expensive Out of Hours calls: **Out of Hours**

BACK

Top 30 longest duration calls for period 200005

PhoneNo	Date	Duration(s)	Cost(£)	CalledNo	PriceGroup	Description
LCR 01234887766	Tue 16May/2000 17:21:07	11943	9.3200	08450796699	UK LocalRate	ENERGIS
LCR 01234887766x112	Tue 16May/2000 17:21:07	11943	9.3200	08450796699	UK LocalRate	ENERGIS
LCR 01234887766x110	Sat 27May/2000 13:23:00	8927	3.2700	08457576333	UK LocalRate	UK - LOCAL BAND 4
LCR 01234887766	Sat 27May/2000 13:23:00	8927	3.2700	08457576333	UK LocalRate	UK - LOCAL BAND 4
LCR 01234887766	Thu 25May/2000 09:41:14	8298	6.4700	08450800360	UK LocalRate	MFS LOCAL 084508
LCR 01234887766x115	Thu 25May/2000 09:41:14	8298	6.4700	08450800360	UK LocalRate	MFS LOCAL 084508
LCR 01234887766x119	Wed 03May/2000 18:00:22	7988	5.7100	08707401338	UK NationalRate	TELINCO NATIONAL 087074
LCR 01234887766	Wed 03May/2000 18:00:22	7988	5.7100	08707401338	UK NationalRate	TELINCO NATIONAL 087074
LCR 01234887766	Tue 16May/2000 10:44:31	5572	36.2600	00922122008	009221	PAKISTAN - KARACHI
LCR 01234887766x111	Tue 16May/2000 10:44:31	5572	36.2600	00922122008	009221	PAKISTAN - KARACHI
LCR 01234887766	Mon 15May/2000 16:53:33	5142	4.0100	08457576333	UK LocalRate	UK - LOCAL BAND 4
LCR 01234887766x110	Mon 15May/2000 16:53:33	5142	4.0100	08457576333	UK LocalRate	UK - LOCAL BAND 4
LCR 01234887766x116	Tue 23May/2000 12:27:03	4848	3.7800	08450800360	UK LocalRate	MFS LOCAL 084508
LCR 01234887766	Tue 23May/2000 12:27:03	4848	3.7800	08450800360	UK LocalRate	MFS LOCAL 084508
LCR 01234887766	Fri 12May/2000 15:51:05	4189	3.2700	08450801000	UK LocalRate	MFS LOCAL 084508
LCR 01234887766x111	Fri 12May/2000 15:51:05	4189	3.2700	08450801000	UK LocalRate	MFS LOCAL 084508
LCR 01234887766	Tue 23May/2000 16:41:07	3001	1.0800	01952284851	UK National	WELLINGTON



Example Report: Most Expensive Out of Hours Calls: Top 30

Select Period: 200005

View the 30 most expensive calls: [Top 30 by Cost](#)

View the 30 longest duration calls: [Top 30 by Duration](#)

View the 30 most frequently called numbers: [Top 30 by Called No.](#)

Top 30 most expensive Out of Hours calls: [Out of Hours](#) [BACK](#)

Top 30 most expensive Out of Hours calls for period 200005

PhoneNo	Date	Duration(s)	Cost(£)	CalledNo	PriceGroup	Description
LCR 01234887766	Wed 03/May/2000 18:00:22	7988	5.7100	08707401338	UK NationalRate	TELINCO NATIONAL 087074
LCR 01234887766x119	Wed 03/May/2000 18:00:22	7988	5.7100	08707401338	UK NationalRate	TELINCO NATIONAL 087074
LCR 01234887766	Sat 20/May/2000 13:17:20	719	3.5600	09012772772	UK PremiumP6	UK - PRS BAND 7
LCR 01234887766x110	Sat 20/May/2000 13:17:20	719	3.5600	09012772772	UK PremiumP6	UK - PRS BAND 7
LCR 01234887766	Fri 26/May/2000 08:44:48	1194	3.5000	0836670876	UK MobileGSM	RACAL VODAFONE
LCR 01234887766x119	Fri 26/May/2000 08:44:48	1194	3.5000	0836670876	UK MobileGSM	RACAL VODAFONE
LCR 01234887766	Sat 27/May/2000 13:23:00	8927	3.2700	08457576333	UK LocalRate	UK - LOCAL BAND 4
LCR 01234887766x110	Sat 27/May/2000 13:23:00	8927	3.2700	08457576333	UK LocalRate	UK - LOCAL BAND 4
LCR 01234887766	Tue 16/May/2000 19:16:51	613	3.0300	09062711898	UK PremiumP6	UK - PRS BAND 7
LCR 01234887766x112	Tue 16/May/2000 19:16:51	613	3.0300	09062711898	UK PremiumP6	UK - PRS BAND 7
LCR 01234887766	Fri 19/May/2000 08:40:13	889	2.9200	07971475892	UK MobilePCN	ORANGE 07971
LCR 01234887766x117	Fri 19/May/2000 08:40:13	889	2.9200	07971475892	UK MobilePCN	ORANGE 07971
LCR 01234887766	Fri 12/May/2000 17:42:13	662	2.1700	0973100451	UK MobilePCN	ORANGE
LCR 01234887766x112	Fri 12/May/2000 17:42:13	662	2.1700	0973100451	UK MobilePCN	ORANGE
LCR 01234887766	Tue 02/May/2000 17:38:03	634	2.0800	07930134288	UK MobilePCN	UK - MOBILE BAND 3 SINGLE
LCR 01234887766x113	Tue 02/May/2000 17:38:03	634	2.0800	07930134288	UK MobilePCN	UK - MOBILE BAND 3 SINGLE
LCR 01234887766	Thu 18/May/2000 17:52:58	609	2.0000	07931371775	UK MobilePCN	UK - MOBILE BAND 3 SINGLE



Example Report: Most Dialed Telephone Numbers: Top 30

Select Period: 200005

View the 30 most expensive calls: Top 30 by Cost

View the 30 longest duration calls: Top 30 by Duration

View the 30 most frequently called numbers: **Top 30 by Called No.**

Top 30 most expensive Out of Hours calls: Out of Hours..

[BACK](#)

Top 30 telephone numbers called the most for period 200005

Called Number	Times Called	Total Duration(s)	Total Cost(\$)
07970792517	104	8062	26.5000
07767226766	94	6636	19.4600
08450801000	88	34068	23.4400
08451520010	86	15522	11.2600
08450796699	74	53862	37.3000
02476688282	70	3720	1.3400
01785257731	68	10668	3.8400
02075657979	64	15066	5.0400
02476526111	62	1416	0.4200
08003855001	62	936	0.0000
02476688482	60	2168	0.6800
07977567812	56	2472	8.1400
08457576333	54	59938	37.0800
0467226766	52	3652	10.6800
01203616015	50	2202	0.7000
02476723684	50	3114	0.9000
01588673483	50	3740	1.3400



Example Report: Most Expensive: Top 30

Select Period: 200005

View the 30 most expensive calls: **Top 30 by Cost!**

View the 30 longest duration calls: Top 30 by Duration

View the 30 most frequently called numbers: Top 30 by Called No.

Top 30 most expensive Out of Hours calls: Out of Hours

[BACK](#)

Top 30 most expensive calls for period 200005

PhoneNo	Date	Duration(s)	Cost(£)	CalledNo	PriceGroup	Description
LCR 01234887766	Tue 16/May/2000 10:44:31	5572	36.2600	00922122008	009221	PAKISTAN - KARACHI
LCR 01234887766x111	Tue 16/May/2000 10:44:31	5572	36.2600	00922122008	009221	PAKISTAN - KARACHI
LCR 01234887766x113	Wed 10/May/2000 12:24:23	770	9.4000	09066132020	UK PremiumP7	UK RSL NON GEOGRAPHIC
LCR 01234887766	Wed 10/May/2000 12:24:23	770	9.4000	09066132020	UK PremiumP7	UK RSL NON GEOGRAPHIC
LCR 01234887766	Tue 16/May/2000 17:21:07	11943	9.3200	08450796699	UK LocalRate	ENERGIS
LCR 01234887766x112	Tue 16/May/2000 17:21:07	11943	9.3200	08450796699	UK LocalRate	ENERGIS
LCR 01234887766	Tue 16/May/2000 13:16:48	733	8.9500	09066132020	UK PremiumP7	UK RSL NON GEOGRAPHIC
LCR 01234887766x117	Tue 16/May/2000 13:16:48	733	8.9500	09066132020	UK PremiumP7	UK RSL NON GEOGRAPHIC
LCR 01234887766	Tue 09/May/2000 11:16:37	650	7.9400	0891347348	UK PremiumP7	CALLSTREAM (PI)
LCR 01234887766x114	Tue 09/May/2000 11:16:37	650	7.9400	0891347348	UK PremiumP7	CALLSTREAM (PI)
LCR 01234887766x114	Thu 11/May/2000 14:21:12	600	7.3300	09066132020	UK PremiumP7	UK RSL NON GEOGRAPHIC
LCR 01234887766	Thu 11/May/2000 14:21:12	600	7.3300	09066132020	UK PremiumP7	UK RSL NON GEOGRAPHIC
LCR 01234887766	Thu 25/May/2000 09:41:14	8298	6.4700	08450800360	UK LocalRate	MFS LOCAL 084508
LCR 01234887766x115	Thu 25/May/2000 09:41:14	8298	6.4700	08450800360	UK LocalRate	MFS LOCAL 084508
LCR 01234887766x119	Wed 03/May/2000 18:00:22	7988	5.7100	08707401338	UK NationalRat	TELINCO NATIONAL 087074
LCR 01234887766	Wed 03/May/2000 18:00:22	7988	5.7100	08707401338	UK NationalRat	TELINCO NATIONAL 087074
LCR 01234887766	Tue 16/May/2000 13:04:14	386	4.7100	09066132020	UK PremiumP7	UK RSL NON GEOGRAPHIC